



Indian PALMS

Indian Palms Vacation Club's Newsletter for Homeowners and Guests



GRAND PACIFIC RESORTS
Time Away...Time Together...

& **RCI**

SPECIAL OFFER

RCI MEMBERSHIP CONVENIENCE & SAVINGS

CURRENTLY AN RCI MEMBER?

GPR Owners receive a special offer of 1-year membership for \$79. GPR will automatically renew your RCI membership annually, saving you both time and money.

NO LONGER A MEMBER?

With your payment your membership will be automatically reinstated.

VALUES OF AN RCI MEMBERSHIP

4,500 RESORTS

Exchange at 4,500 resorts in approximately 100 countries.

NO MORE PHONE CALLS

Exchange your assigned vacation time online at your convenience.

ONGOING SEARCH

If your ideal vacation isn't available, we'll notify you when it is!

BETTER ONLINE SEARCHING

Google maps, more photos & videos and streamlined navigation

1-YEAR RCI WEEKS MEMBERSHIP

SPECIAL OFFER **ONLY \$79**

When paid with your HOA bill

For questions regarding your bill, contact

Advanced Financial Company
at 800-234-6222.

For questions regarding depositing your week with RCI or home resort use week reservations, contact your

Owner Services Department
at 888-477-6967.

LEARN MORE ABOUT RCI AT:
www.RCI.com

Reminder: Changes Ahead!

The change from Indian Palms Vacation Club as a Timeshare Use Association to a Timeshare Estate Association will come into effect in March 2012. Your Board of Directors and Grand Pacific Resort Management has been consulting with legal counsel to ensure a smooth transition with little impact to the Association and you, the Owners.

During 2011 and 2012, certain changes will require a vote of the deeded members such as approval of new Bylaws. Deeded Owners will be receiving additional information in the mail as we strive to keep you well informed as the transition unfolds.



Are You a "Right to Use" Member?

If so, great news! You still have time to convert your right to use Ownership to a deeded Ownership prior to the end of the use period.

If you have visited the Resort recently, you will have experienced the improved appearance, exciting changes and enhanced level of service currently being enjoyed by Owners and Guests at Indian Palms Vacation Club.

Your Board of Directors has been successful in negotiating to keep the conversion fee at \$750 for one more year which covers all closing costs inclusive of escrow fee, title insurance, recording fees and transfer tax.

At the end of the Right to Use period, in March, 2012, only those owners who have opted to purchase a deeded interest will be able to continue to enjoy

their privileges at Indian Palms Vacation Club. Deeded interests will be for a specific "unit type" (i.e. Townhouse or Flat unit) with no "season" attached. This means that all deeded owners have the ability to make reservations throughout the year based on a "first requested, first reserved" basis in the unit type specified in their deed. If you wish to change your current unit type, we will make every effort to accommodate these requests based on inventory availability at the time of your conversion.

Please contact our Owner Services department at 888-477-6967 to request your conversion paperwork today! Or email your request to ownerservicesall@gpresorts.com.

Thank you, as always, for your continued support of Indian Palms Vacation Club.

What is the Bonus Time Network?

ResorTime.com, the leading provider of nightly timeshare rentals, developed the Bonus Time Network to provide timeshare owners with exclusive Bonus Time rates worldwide.

What is the Bonus Time Network Reservation Center?

The Exclusive location for Timeshare Owners to book Bonus Time at any affiliated resort in the network

2 WAYS TO BOOK BONUS TIME

- 1) Online at ResorTime.com/GPR*
- 2) By phone at **800.846.5557**

Find out more:

See the Bonus Time Network brochure in your newsletter today!

*You must be logged in to access Bonus Time rates. ResorTime.com's Bonus Time Network is an extension of our partners' existing Bonus Time programs.



The Point at Poipu - Kauai, HI

GPX
GRAND PACIFIC EXCHANGE

Looking to trade your week within the Grand Pacific Resorts family?

To learn more:

Click: gpxvacations.com

Call: 877.254.4866

Email: gpx@gpresorts.com

Resort Update

As the warmer weather slowly moves out and blue skies are as far as you can see in the desert, Indian Palms is welcoming Owners and Guests back with open arms. The staff is looking forward to the upcoming holidays and is excited to decorate and create a festive atmosphere for everyone at IPVC. As we get into the holiday spirit, the front desk staff continues to work side by side with the maintenance and housekeeping teams to ensure room readiness and quality units. No matter what time of year it is, customer service will always be at the forefront and we will strive to provide unforgettable vacations and memories that will last a lifetime.

The resort is looking great inside and outside as we roll into the New Year. There have been several projects completed in the units and I am especially proud of our biggest project, the newly refurbished kitchen cabinets. I am happy to announce that the kitchen remodels are finished and I have already begun to hear fantastic feedback. With the completion of that project, a new project outside the units is beginning. After receiving suggestions

from Owners, we felt it was necessary to replace the wooden fences around the property and by year-end all the wooden fences will be replaced with a beautiful adobe colored brick wall. I believe this new addition will be a improvement to the outside of the property.

As we look forward to the end of 2010 and the beginning of 2011, IPVC has a great staff working for one goal; improving the property week after week, and continuing to provide our Guests exceptional customer service. We look forward to seeing you soon!



Are you a fan yet?

We continue to grow our fan base with our Social Media such as Facebook and Twitter.



TUG also continues to be a popular, growing network with Indian Palms Vacation Club Owners. Be sure and check us out to get updates about the resort, as well as discounted rates when we have availability. We hope to see you soon online!

Make the Most Of Your Ownership

Learn how to make the most of your ownership with our complimentary classes. Please reserve your attendance and verify date, place and times and ensure your detailed information is available to you at the classes, by contacting Owner Services at 888-477-6967.

RCI Weeks 101 Class Schedule

*Brought to you by
Owner Services & RCI*

No December Classes

January 15th

February 12th

Board Member Remembered



Kathryn Herschberg, who served on the Indian Palms Vacation Club Board of Directors for several terms of office, passed away on November 1, 2010. She will be remembered for her no-nonsense attitude and tellin' it like it is! Her dedication to the resort and our Owners will not be forgotten.

Kathy raised four children and was controller for several big businesses in California. In 1991, she and her husband Tom moved to Park City, Utah and opened a bed and breakfast. She also served as President of the Salt Lake City Council, chaired many state and regional conventions and was Chair of the Peace House Women's Shelter. She was the recipient of the International Award of Distinction, the highest honor given in Beta Sigma Phi.

Kathy will be greatly missed by family, friends and all of us at Indian Palms Vacation Club.



Board of Directors Meeting Highlights

October 8, 2010 – President Pat Fowler called the meeting to order at 8:45am. Board Members in attendance were Pat Fowler, Bruce Aschenbrenner and Doreen Bechard. John Fecko was unable to attend. Representing Management were Nigel Lobo, Vice President of Resort Operations; Guy Hall, Regional Director; Mary Dieckmann, Director of Owner Loyalty and Adam Rivera, Resort Manager. Hayley Hughes took the meeting minutes.

The following actions took place:

- The Board approved the Minutes from the July 30, 2010 Board of Directors' Meeting.
- Guy Hall was appointed to the Board to fill the vacant position.
- An overview of Resort Operations and fiscal performance was presented.
- The Board approved the 2011 Operating Budget as submitted.
- The Board approved the cancellation of 45 delinquent right-to-use accounts.
- The Board discussed the plan regarding the 2012 Association changes.
- The meeting adjourned at 10:50am.

Note: If you wish to have a copy of the Minutes for your records, please send your request along with a (\$63) stamped self-addressed envelope to Grand Pacific Resort Services, L.P., 5900 Pasteur Court, Suite 200, Carlsbad, CA 92008, Attn: Lois Sklar.

2011 Meeting Dates

Friday, February 4, 2011, at 8:30am, Grand Pacific Plaza

Saturday, March 26, 2011, at 9:30am, Annual Meeting at Carreon Academy

Saturday, March 26, 2011, at 11:30am, Regular Board Meeting at Carreon Academy

Friday, July 29, 2011, at 8:30 am, Grand Pacific Plaza

Friday, October 7, 2011, at 8:30 am, Grand Pacific Plaza

Note: Owners are welcome to attend any regular Board meeting. Board meeting agendas are posted at the resort four days prior to the meeting. If you would like a copy of the final agenda for any Board meeting mailed to you, please contact your Resort Manager prior to the meeting. Since meeting times and location are subject to change, please contact your Resort Manager in advance to reconfirm the exact time and location.

Rent Your Timeshare Week and Earn Cash!

List your unit for rent online and receive:

- Fast Track Payment Processing – receive your Owner Rental Proceeds within two weeks of your rental.
- Instant email acknowledgement of your listing.
- No waiting on mail processing time!
- Waive \$25 mail processing fees for listing your rental "online".
- First in, first rented, highest return! Accepting contracts for 2011.



GRAND PACIFIC RESORTS
Time Away...Time Together...

www.gpresorts.com/rentyourweek



GRAND PACIFIC RESORTS

*Referrals
are the best
compliment
you can give!*

As a **Thank You** for
Referring Your Friends & Family

\$50 HOA Credit - When
your eligible referral attends
a presentation.

**\$300 Additional HOA
Credit** - When your eligible
referral becomes an owner

Visit or Call

www.grandpacificresorts.com/owners/referral.aspx

800-933-1310

for complete details.

Referral Rewards Rules Apply

Grand Pacific Carlsbad, L.P. - Timeshare Developer
5900 Pasteur Court, Suite 200, Carlsbad, CA 92008

Calendar of Events

Every Thursday Through May 2011 Palm Springs VillageFest

Every Thursday, from 6pm-10pm, downtown Palm Springs transforms into a diverse array of artists, artisans, entertainers, and purveyors of fresh fruits and veggies, flowers, jewelry, snacks and sweets. Add all that to the great shops, restaurants, clubs, and entertainment venues located along world-famous Palm Canyon Drive – and the result is one of Southern California's most popular weekly events – Villagefest! **760-320-3781**
www.palmspringsvillagefest.com

December 4th and 5th, 2010 International Tamale Festival in Old Town Indio

More than 125,000 tamale lovers fill the streets of Old Town Indio to sample every type of tamale one can possibly imagine. Activities include a festive holiday parade, carnival, Mexican Folkloric dancing and a variety of live entertainment for all ages. **760-391-4175**
www.tamalefestival.net

First Friday of Every Month January 7th – March 4th, 2011 Friday Night Under The Lights

Watch polo "Under The Lights" and join us for happy hour at Empire Polo Club. General admission is free and all spectators are welcome. Watch the game

**Event dates and times are subject to change.*

from the sidelines or tailgate and bring your own picnic. The featured match starts at 6pm. Field-side beverage service is available on site for the Friday night games. Empire Polo Club, 81-800 Ave. 51, Indio. **760-393-7298**.

January 28th, 29th and 30th, 2011 The Southwest Arts Festival at the Empire Polo Club

Featuring over 255 acclaimed artists showing traditional, contemporary and abstract fine works of art and quality crafts, the festival is a major, internationally recognized cultural event. There will be a variety of food specialties and entertainment throughout the three day event. Empire Polo Club, 81-800 Ave. 51, Indio. **760-347-0676**
www.southwestartsfest.com

February 18th - 27th, 2011 Riverside County Fair & National Date Festival

The "City of Festivals" has been home to the Riverside County Fair & National Date Festival for more than 60 years, it's a week of fun with live entertainment including camel and ostrich races and a nightly Arabian Nights musical pageant. Also enjoy a carnival, food of all varieties and lots of shopping. **760-863-8247**
www.datefest.org



INDIAN PALMS VACATION CLUB

Indian Palms Vacation Club
82567 Avenue 48, #77
Mailing: P.O. Box 10620
Indio, CA 92202
760-342-1485

Owner Services
5900 Pasteur Ct., Ste. 200
Carlsbad, CA 92008
888-477-6967

**International Owners 760-827-4100*

Grand Pacific Resort Management
5900 Pasteur Ct., Ste. 200
Carlsbad, CA 92008
760-431-8500

Owner Rewards Department
800-753-5557

Assessment Billing & Collection
800-234-6222

**ResorTime.com – Your Bonus Time
Network Reservation Center**
877-254-4866

Visit your Vacation Timeshare online at
www.indianpalmsvacationclub.com
Facebook: Indian Palms Vacation Club
Twitter.com: IndianPalmsVC

RETURN SERVICE REQUESTED

RESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
Reno, NV
Permit No. 379



INDIAN PALMS VACATION CLUB

Grand Pacific Resort Services, L.P.
5900 Pasteur Court, Ste. 200
Carlsbad, CA 92008

Board of Directors NOMINATION



Below is the information your Board of Directors needs to place your name in nomination for the Board Member Election. Please include your background information and the reason you wish to serve on the Board of Directors. The space available on the meeting notice is limited, so **DO NOT SEND A RESUME**. Please try to limit your input to the space provided on this form. If you need more space, you may attach an additional page to this form.

*In order to ensure your name is placed in nomination and appears on the proxy for consideration by your fellow members, this nomination form must be postmarked **NO LATER THAN DECEMBER 28, 2010** (Certified, return receipt requested)*

Name: _____ Home Phone: () _____
Address: _____ City: _____ State: _____ Zip: _____
Education: _____
Qualifying Experience: _____
Objectives: _____

Please fill out and fold this form as indicated, affix postage and postmarked by December 28, 2010.

FOLD HERE

FOLD HERE

PLACE
POSTAGE
HERE

Vice President of Resort Operations
PO Box 4403
Carlsbad, California 92018-9986

2012 & 2013 Use Week Calendar

FRIDAY TO FRIDAY & SUNDAY TO SUNDAY



Week	2012 Friday to Friday	2012 Sunday to Sunday	Week	2013 Friday to Friday	2013 Sunday to Sunday
1	Jan 6 - Jan 13	Jan 1 - Jan 8	1	Jan 4 - Jan 11	Jan 6 - Jan 13
2	Jan 13 - Jan 20	Jan 8 - Jan 15	2	Jan 11 - Jan 18	Jan 13 - Jan 20
3	Jan 20 - Jan 27	Jan 15 - Jan 22	3	Jan 18 - Jan 25	Jan 20 - Jan 27
4	Jan 27 - Feb 3	Jan 22 - Jan 29	4	Jan 25 - Feb 1	Jan 27 - Feb 3
5	Feb 3 - Feb 10	Jan 29 - Feb 5	5	Feb 1 - Feb 8	Feb 3 - Feb 10
6	Feb 10 - Feb 17	Feb 5 - Feb 12	6	Feb 8 - Feb 15	Feb 10 - Feb 17
7	Feb 17 - Feb 24	Feb 12 - Feb 19	7	Feb 15 - Feb 22	Feb 17 - Feb 24
8	Feb 24 - March 2	Feb 19 - Feb 26	8	Feb 22 - Mar 1	Feb 24 - Mar 3
9	Mar 2 - Mar 9	Feb 26 - Mar 4	9	Mar 1 - Mar 8	Mar 3 - Mar 10
10	Mar 9 - Mar 16	Mar 4 - Mar 11	10	Mar 8 - Mar 15	Mar 10 - Mar 17
11	Mar 16 - Mar 23	Mar 11 - Mar 18	11	Mar 15 - Mar 22	Mar 17 - Mar 24
12	Mar 23 - Mar 30	Mar 18 - Mar 25	12	Mar 22 - Mar 29	Mar 24 - Mar 31
13	Mar 30 - April 6	Mar 25 - April 1	13	Mar 29 - April 5	Mar 31 - April 7
14	April 6 - April 13	April 1 - April 8	14	April 5 - April 12	April 7 - April 14
15	April 13 - April 20	April 8 - April 15	15	April 12 - April 19	April 14 - April 21
16	April 20 - April 27	April 15 - April 22	16	April 19 - April 26	April 21 - April 28
17	April 27 - May 4	April 22 - April 29	17	April 26 - May 3	April 28 - May 5
18	May 4 - May 11	April 29 - May 6	18	May 3 - May 10	May 5 - May 12
19	May 11 - May 18	May 6 - May 13	19	May 10 - May 17	May 12 - May 19
20	May 18 - May 25	May 13 - May 20	20	May 17 - May 24	May 19 - May 26
21	May 25 - June 1	May 20 - May 27	21	May 24 - May 31	May 26 - June 2
22	June 1 - June 8	May - June 3	22	May 31 - June 7	June 2 - June 9
23	June 8 - June 15	June 3 - June 10	23	June 7 - June 14	June 9 - June 16
24	June 15 - June 22	June 10 - June 17	24	June 14 - June 21	June 16 - June 23
25	June 22 - June 29	June 17 - June 24	25	June 21 - June 28	June 23 - June 30
26	June 29 - July 6	June 24 - July 1	26	June 28 - July 5	June 30 - July 7
27	July 6 - July 13	July 1 - July 8	27	July 5 - July 12	July 7 - July 14
28	July 13 - July 20	July 8 - July 15	28	July 12 - July 19	July 14 - July 21
29	July 20 - July 27	July 15 - July 22	29	July 19 - July 26	July 21 - July 28
30	MAINTENANCE	MAINTENANCE	30	MAINTENANCE	MAINTENANCE
31	MAINTENANCE	MAINTENANCE	31	MAINTENANCE	MAINTENANCE
32	Aug 10 - Aug 17	Aug 5 - Aug 12	32	Aug 9 - Aug 16	Aug 11 - Aug 18
33	Aug 17 - Aug 24	Aug 12 - Aug 19	33	Aug 16 - Aug 23	Aug 18 - Aug 25
34	Aug 24 - Aug 31	Aug 19 - Aug 26	34	Aug 23 - Aug 30	Aug 25 - Sept 1
35	Aug 31 - Sept 7	Aug 26 - Sept 2	35	Aug 30 - Aug 6	Sept 1 - Sept 8
36	Sept 7 - Sept 14	Sept 2 - Sept 9	36	Sept 6 - Sept 13	Sept 8 - Sept 15
37	Sept 14 - Sept 21	Sept 9 - Sept 16	37	Sept 13 - Sept 20	Sept 15 - Sept 22
38	Sept 21 - Sept 28	Sept 16 - Sept 23	38	Sept 20 - Sept 27	Sept 22 - Sept 29
39	Sept 28 - Oct 5	Sept 23 - Sept 30	39	Sept 27 - Oct 4	Sept 29 - Oct 6
40	Oct 5 - Oct 12	Sept 30 - Oct 7	40	Oct 4 - Oct 11	Oct 6 - Oct 13
41	Oct 12 - Oct 19	Oct 7 - Oct 14	41	Oct 11 - Oct 18	Oct 13 - Oct 20
42	Oct 19 - Oct 26	Oct 14 - Oct 21	42	Oct 18 - Oct 25	Oct 20 - Oct 27
43	Oct 26 - Oct 2	Oct 21 - Oct 28	43	Oct 25 - Nov 1	Oct 27 - Nov 3
44	Oct 2 - Nov 9	Oct 28 - Nov 4	44	Nov 1 - Nov 8	Nov 3 - Nov 10
45	Nov 9 - Nov 16	Nov 4 - Nov 11	45	Nov 8 - Nov 15	Nov 10 - Nov 17
46	Nov 16 - Nov 23	Nov 11 - Nov 18	46	Nov 15 - Nov 22	Nov 17 - Nov 24
47	Nov 23 - Nov 30	Nov 18 - Nov 25	47	Nov 22 - Nov 29	Nov 24 - Dec 1
48	Nov 30 - Dec 7	Nov 25 - Dec 2	48	Nov 29 - Dec 6	Dec 1 - Dec 8
49	Dec 7 - Dec 14	Dec 2 - Dec 9	49	Dec 6 - Dec 13	Dec 8 - Dec 15
50	Dec 14 - Dec 21	Dec 9 - Dec 16	50	Dec 13 - Dec 20	Dec 15 - Dec 22
51	Dec 21 - Dec 28	Dec 16 - Dec 23	51	Dec 20 - Dec 27	Dec 22 - Dec 29
52	Dec 28 - Jan 4	Dec 23 - Dec 30	52	Dec 27 - Jan 3	Dec 29 - Jan 5
53	_____	Dec 30 - Jan 6	53	_____	_____

2012 & 2013 Reservation Request Form



The upcoming transition from a Timeshare Use Association to a Timeshare Estate Association officially commences at the end of March 2012. Beginning in 2012, reservations will no longer be based on season; only on unit type and availability during the calendar year. Reservations in both 2012 and 2013 can be booked 24 months in advance of your requests.

All reservations will be processed on a first requested, first reserved, space available basis. Assessments must be current before any request can be processed and all fees must be paid before anyone may use this reservation. If you become delinquent after you make this reservation, it will be cancelled.

2012 Request for Indian Palms Vacation Club

If you plan on spending your weeks with us here at IPVC, please note three (3) choices of dates in order of preference below: (Refer to Use Week Calendar for Check-in/Check-out dates.)

- 2012 Reservations for Right to Use Owners are available through March 31, 2012. At this time the Timeshare Use Association will cease to exist.
- Deeded Owners can make reservations anytime throughout 2012.

Account No. _____ Unit Type Owned: Flat Townhouse

Week # _____ From _____ to _____ Year 2013

Week # _____ From _____ to _____ Year 2013

Week # _____ From _____ to _____ Year 2013

This request is for: Friday start date I plan to use this week at IPVC
 Sunday start date Please SPACEBANK® for me. RCI # _____

Additional comments or special request: _____

2013 Request for Indian Palms Vacation Club

If you plan on spending your weeks with us here at IPVC, please note three (3) choices of dates in order of preference below: (Refer to Use Week Calendar for Check-in/Check-out dates.)

- Beginning 2013, Reservations are for Deeded Owners only.
- If you are currently a Right to Use Owner, look into converting your Right to Use Ownership to a Deeded Ownership so that you can continue to enjoy vacationing at IPVC.

Account No. _____ Unit Type Owned: Flat Townhouse

Week # _____ From _____ to _____ Year 2013

Week # _____ From _____ to _____ Year 2013

Week # _____ From _____ to _____ Year 2013

This request is for: Friday start date I plan to use this week at IPVC
 Sunday start date Please SPACEBANK® for me. RCI # _____

Additional comments or special request: _____

Please print your name and address clearly and mail to: Indian Palms Vacation Club, P.O. Box 10620, Indio, CA 92202

Name: _____ Home No.: (_____) _____

Address: _____ Work No.: (_____) _____

City: _____ State: _____ Zip Code: _____

E-Mail Address: _____

Owner's Signature: _____